

Stakeholder Identification and Communication

In order to be closer to the issues that stakeholders are concerned about and to communicate with them more effectively, DINGZING referred to the five principles of engagement as outlined in AA1000 SES-2015 (AA1000 Stakeholder Engagement Standard) to identify stakeholders: Dependency, Responsibility, Influence, Diverse Perspectives, and Tension. Six categories of stakeholders were then identified based on the five principles of the standard: employees, customers, suppliers, shareholders/investors, government agencies, and community neighbors. In addition, a questionnaire survey on stakeholder concerns was conducted for the above six categories of stakeholders to understand each stakeholder's concern level toward different issues, and a total of 49 questionnaires were collected in 2022.

Stakeholders	Material Topics of Concern	Communication Channels	Frequency of Communication
Employees	Economic Performance	Employee Satisfaction Survey	Once a year
	Career Development and Talent Cultivation	Director's Mailbox and Hotline	Year round
	Human Rights	Internal Corporate Webpage and Bulletin Board	Year round
	Talent Attraction and Retention	Mail, phone calls, or visits from dedicated sales staff	Periodically
Customers	Product Safety	Company Website	Year round
	Customer Relationship	Customer visits or tours and certification audits	Periodically
	Sustainable Product Innovation	Technical Seminars	Periodically
Suppliers	Economic Performance	Dedicated procurer's phone number or email	Year round
	Supply Chain Management	Supplier visits or tours and certification audits	Periodically
	Waste Management	Annual reports and annual general shareholders meetings	Once a year
Shareholders / Investors	Compliance with Laws and Regulations	Corporate website and Market Observation Post System	Year round
	Greenhouse Gas Management	Investors' hotline and mailbox	Year round
	Product Safety	Corporate shareholders' visits	Periodically
Government Agencies	Compliance with Laws and Regulations	Supervision and audit mechanisms of various governmental agencies	Periodically
	Waste Management	Official correspondence	Periodically
	Air Pollution Prevention	Application review and on-site inspections	Periodically
Community Neighbors	Water Resources and Wastewater Management	Various activities organized by community associations	Periodically
	Air Pollution Prevention	Expert visits	Periodically
	Greenhouse Gas Management		
	Waste Management		